From: Anthony DiCristofano <ADicris@bart.gov>

To: Inorthy Michael 2, 2019 11:32 AM

To: Jonathan Ackad <jonathan.ackad@rail.bombardier.com>; Gabriel Forget <gabriel.forget@rail.bombardier.com>

Cc: Timothy Smith <TSmith2@bart.gov>; John Garnham <IGarnha@bart.gov>; Henry Kolesar <hkolesa@bart.gov>; Jim Laguardia <Jlaguar@bart.gov>; Jim LaGuardia <Jlaguar@caltel.com>

Jonathan,

During our BART/BT Partnering Meeting, Mattei's President, Jay Hedges proclaimed his intention of fully supporting BT and BART until the modifications were completed. I intend to hold Mattei to this commitment. If out of all of the consignment ASU's that Mattei has provided, you only have 1 unit available, then Mattei needs to take immediate action by adding units to the pool of consignment ASU's, improving the turn-around time and expediting the shipping.

Thank you.

Anthony

Anthony DiCristofano Manager of Warranty Administration San Francisco Bay Area Rapid Transit District

150 Sandoval Way Hayward, CA. 94544 Cell: (510) 851-1617 Office: (510) 476-3724

From: Jonathan Ackad <<u>ionathan.ackad@rail.bombardier.com</u>>
Sent: Monday, April 29, 2019 11:05 AM

To: Anthony DiCristofano <a href="https://doi.org/10.1007/j.com/Dicristofano">ADicris@bart.gov>
Cc: Ambachew Truneh <a href="https://doi.org/10.1007/j.com/Dicristofano/Dicris

Hello Anthony,

We started with a consignment of 4 ASU units, which was nowhere near close enough.

After multiple increases, we now have 9 consignment units.

However, out of those 9, 6 are currently under RMA and 2 more are waiting for an RMA #, which means we only have 1 good unit in stock

See below a table with all our currently open RMA, with the Aging:

B/T PART	Vendor PART	DESCRIPTION	VENDOR	SERIAL	LOCATION	SHIPPED QTY	DATE SHIPPED	DATE RETURNED
520078970	0-101741	ASU	Mattei	38	MATTEI	1	2019-01-25	
520078970	0-101741	ASU	Mattei	50	MATTEI	1	2019-01-28	
520078970	0-101741	ASU	Mattei	55	MATTEI	1	2019-02-26	
520078970	0-101741	ASU	Mattei	36	MATTEI	1	2019-03-25	
520078970	0-101741	ASU	Mattei	70	MATTEI	1	2019-04-01	
520078970	0-101741	ASU	Mattei	68	MATTEI	1	2019-04-17	

Thank you,

Jonathan Ackad Logistics and configuration supervisor BART-071 project Cell: (510) 750-4230

Bombardier Transportation 29524 Kohoutek Way Union City, CA, 94587 USA

De : Jonathan Ackad Envoyé : 25 avril 2019 09:05

el.forget@rail.bombardier.com>

A : Gabriel Forget <gabriel.forge Objet : RE: Mattei / ASU Spares

Hello Gab,

We started with a consignment of 4 units.

After multiple increases, we now have a consignment of 9 units.

Of those, 2 are currently on hand, 7 are under repair,

Jonathan Ackad Logistics and configuration supervisor BART-071 project Cell: (510) 750-4230

Bombardier Transportation 29524 Kohoutek Way Union City, CA, 94587 USA

De : Gabriel Forget <gabriel.forget@rail.bombardier.com>
Envoyé : 25 avril 2019 08:53
À : Jonathan Ackad <jonathan.ackad@rail.bombardier.com>

Objet : FW: Mattei / ASU Spares

Peux-tu me donner l'info que Anthony demande SVP? (Picture as of this morning)

Gabriel Forget, P.Eng Manager, Product Introduction – BART Bombardier Transportation Americas (BT-AME)

Tel: +1-415-516-8822

From: Anthony DiCristofano <<u>ADicris@bart.gov</u>>
Sent: Thursday, April 25, 2019 6:57 AM
To: Gabriel Forget <<u>qabriel forget@ail.bombardier.com</u>>
Cr: Timothy Smith <<u>TSmith & Jaman down</u>
Subject: Mattei / ASU Spares

Gabriel.

During the partnership meeting, Mattei promised to deliver additional ASU's to support the project until the issue is resolved. Can you tell me if they delivered? How many total units do you have? How many good units currently on hand and ready to

Thank you.

Anthony

Anthony DiCristofano Manager of Warranty Administration San Francisco Bay Area Rapid Transit District 150 Sandoval Way Hayward, CA. 94544 Cell: (510) 851-1617 Office: (510) 476-3724

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